

Descriptive Text for GB Member Manulife ID video

[Manulife logo appears on screen and music fades in.]

[The video shifts to a white screen. The text “Introducing Manulife ID – your key to all things Manulife” animates from the bottom. Then, the text “It’s a single, secure username and password for everything you have with Manulife: all your accounts, investments, and products.” animates from the left followed by the text “It replaces all your old usernames and passwords with one ID.”]

[The video shifts to a white screen with the text “Three easy steps!”. The text “Step 1: Set up your Manulife ID” animates from the left.]

[The video shifts to a screenshot of the Manulife ID landing page. An arrow animates onscreen and slowly moves over the Continue button. The arrow flashes on the Continue button.]

[The video shifts to a screenshot of the Set up your Manulife ID before you connect group benefits. The page slowly scrolls to the bottom and zoom in to the “What you’ll need” section”. An arrow animates on screen and flashes on the Set up your Manulife ID button.]

[The webpage changes to the Set up your Manulife ID page. An arrow slowly animates to the right side of the screen and the page slowly scrolls to the bottom. First name, last name, date of birth and email address appear within the fields on screen. Username and password appear within the fields on screen. An arrow animates on screen and slowly moves over the Continue button. The arrow flashes on the Continue button.]

[The video shifts to a white screen with the text “Step 2: Activate your Manulife ID.” The text “You’ve only got 15 minutes!” animates from the left.]

[The video shifts to a screenshot of the email confirmation webpage.]

[Screenshot of the confirmation email animates from the left. An arrow animates on screen and slowly moves over the Activate button. The arrow flashes on the Activate button.]

[The confirmation page appears on screen. An arrow animates on screen and slowly moves over the Sign in button. The arrow flashes on the Sign in button.]

[A screenshot of the Sign in page appears. Username and password appear within the fields on screen. The arrow moves over the Sign in button. The arrow flashes on the Sign in button.]

[A screenshot of the Mobile number page appears on screen. Mobile number appears within the field on screen. An arrow slowly moves over the Continue button. The arrow flashes on the Continue button.]

[Mobile confirmation page appears on screen. 480333 is entered in the Code field. An arrow slowly moves over the Continue button. The arrow flashes on the Continue button.]

[The video shifts to a screenshot of the setup confirmation page.]

[The screen reveals a white background. The text “Congratulations! You’ve activated your Manulife ID! Step 3: Connect your accounts” animates from the right.]

[A screenshot of the Connect webpage appears on screen. An arrow slowly animates to the right side of the screen and the page slowly scrolls to the bottom. Plan contract number, Member certificate number and group benefits password appear within the fields on screen. The arrow slowly moves over the Connect button. The arrow flashes on the Connect button.]

[A screenshot of the Connect confirmation webpage appears on screen.]

[The screen reveals a white background with the text “You’re done!”. The text “You can now use your Manulife ID to access all your Manulife services online” animates from the left.]

[Manulife outro sequence fades in with the disclaimer on the bottom. Music fades]